

# ALIVIO

Unboxing & Setup Instructions

Jannali Bed

PLEASE READ THE INSTRUCTIONS BEFORE SAFELY UNBOXING THE BED



# **Unboxing** Instructions

### 1. Open bed package

- **A Warning:** the bed is very heavy and requires two persons to safely unbox. Please observe safe handling practices at all times to prevent personal injury or damage to the product.
- Remove box top and open plastic wrap (A)
- Remove the wood boards at both ends by cutting off all cable ties. Remove padding.
- Remove mattress retainer by cutting the green cable ties. Put it aside for later use.
- Remove the small cartons (castor protector).
- Remove any desiccating agent pack.
- Remove the Remote-Control package. Put it aside for later use.
- Ensure all packaging items are removed before proceeding (B).







## 2. Connect backup battery to control box

Backup battery is located at the head end of the bed.

Plug two connectors shown in (A), secure with the connector protection clip. See (B) for after connection.





### 3. Remove bed from box

Cut open the box on one side (A), and flip the bed 90 degrees up (B)

Warning: the base can drop down when the bed is turned.

Check the power supply unit plug, make sure it is accessible after the bed is turned. Pull it out a bit if necessary.



Use one hand to hold the castor shaft to stop the base from dropping down (C), and carefully turn and lay the bed down on the floor (D)







# Setup Instructions

### 1. Connect Power

Move the bed to desired location and plug to the wall outlet or power socket. **Warning:** make sure the surrounding area is clear of objects that might interfere with bed movements.



### 2. Install mattress retainer

Locate the mattress retainer installation area at the foot end on the mattress support platform. Align mattress retainer with the installation holes, push down firmly until it reaches the bottom (**A**).



### 3. Setup remote control

Find remote control handset pack (A)

Connect the cable to the USB port on the bed as image shows (**B**). The Remote control is powered and ready to use. Read the checklist on the next page before first operation.







# **Pre-operation** Checklist

Ensure power cord is plugged in and turned on
Ensure power cord is not strained when the bed is raised or lowered
Ensure castors do not run over cables
Ensure all additional accessories are fitted correctly
Ensure headboard or footboard have enough clearance to wall if tilting function is being used
Ensure remote control power cable is connected to USB port.
Castors at either head or foot end are unlocked before operating the lifting and tilting functions
Bed surrounding area has no objects that interfere with bed movement

# **Operational Check**

- Test backrest and legrest
- $\hfill\square$  Test bed up and down
- Test LED night light
- Test USB ports (e.g. plug in mobile to charge)
- □ Test HOME button
- Disconnect power and test backup battery

# **Remote Control** Pairing with Control Box

The remote control has been paired with the control box out of factory. If the pairing gets disconnected or the bed does not respond to remote control, please refer to the below instructions.

**1.**Disconnect power supply. Refer to user manual to disconnect backup battery so power supply unit is connected with control box directly.

**Note**: Once the control box is powered, it will automatically enter pairing mode for 30 seconds.

**2.**Plug power back in and start the next step within 30 seconds.

**3.** Press and hold (**A**) "SW" button (SWITCH) until the backlit LED light on the remote flashes. Release "SW" and press and hold (**B**) Arrow button Backrest Up until the backlit LED light is lit. You will also hear a two- second beeping from the controller to indicate pairing is completed. Now the remote is paired.

**4.** Once remote control is paired, reconnect backup battery.





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Alternatively, press the pairing button on the control box under the bed until the white light next to the button starts flashing, the control box enters pairing mode. Perform step 3 above to pair the remote with bed.



# **Notes**

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