



User Manual

Premium Knee Walker

MOBILITY MADE EASY

KA337

Updated: March 2024



Premium Knee Walker

The Premium Knee Walker is your key to comfort and mobility when recovering from a below knee injury or surgery. This product is designed to suit your daily needs with its lightweight, durable frame, comfortable knee padding, large wheels for easy travel over uneven surfaces, and a bag to carry your belongings with you as you travel.

The **Premium Knee Walker** is designed to assist those recovering from below knee injury/surgery where the lower leg is recommended to be non-weight bearing.

Specifications

KA337

Overall length	800mm
Overall width	420mm
Overall height	790mm - 1030mm
Handle width	405mm
Knee pad height	430mm - 590mm
Knee pad dimensions	350mm x 150mm x 80mm
Wheels	8 inches
Product weight	10.9kg
Maxi bag load	5kg
Max user weight	136kg

Safety Precautions

Safe Use Environment

This device is not to be used in wet areas or similarly corrosive environments.

Safety Warnings

1. Always contact your healthcare professional or therapist before using to determine proper adjustment & usage.
2. Ensure the user manual is read carefully prior to use.
3. Ensure the knee pad height adjustment cam lever is tightened and fully engaged, and the retainer tab is over the safety locking pin before each use.
4. Ensure steering column cam lever is tightened and fully engaged before each use.
5. Ensure the handlebar height adjustment screw is secured before each use.
6. Be sure hand brake is fully operational and engage the rear wheels when the handle is squeezed.
7. The hand brake is designed to maintain a stopped stance and is not intended to be used for slowing/ stopping the unit while you are moving. Use of the hand brake while in motion may cause an abrupt stop resulting in injury.
8. Be sure to mount and dismount on a level surface.
9. Do not operate the knee walker on or near stairs or escalators, over large bumps, on hills, or while under the influence of alcohol and other drugs.
10. Do not sit or stand on the knee pad.
11. Use caution when moving from carpeted to hard surface floors and on any rough surfaces or when changing levels (for example, moving from a curb to the street and back onto the sidewalk).
12. Do not attempt to reach objects if you are kneeling on the knee rest.
13. Do not hang anything on the frame of your walker. Items should be placed in the bag included with your walker.
14. Do not operate by one hand. Always apply equal pressure to both handles while using this walker.
15. Do not turn sharply.
16. Surface temperatures can increase when exposed to external sources of heat.
17. Severe injury or death may result if user instructions, maintenance, and product warnings are not followed.

Components



Assembly

Step 01 Remove product from outer packaging.



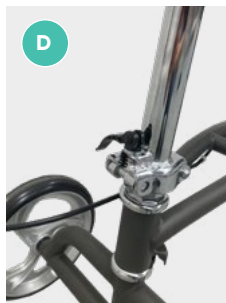
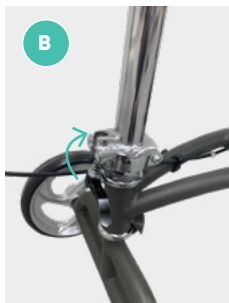
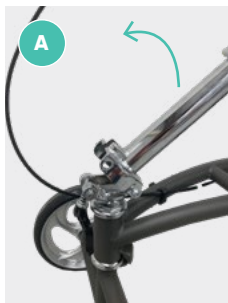
Step 02 Install steering column.

A: Lift the steering column up until the pop pin on the cam lever locks into the holes.

B: Lift the cam lever into the slot above.

C: Press the lever down to secure the steering column.

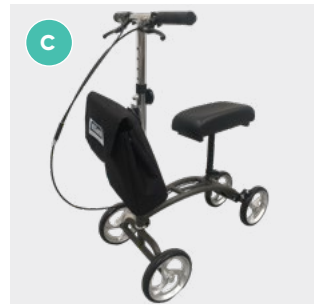
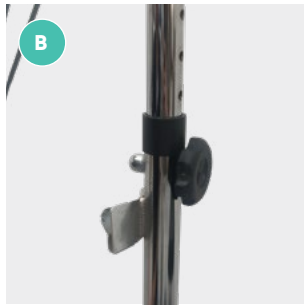
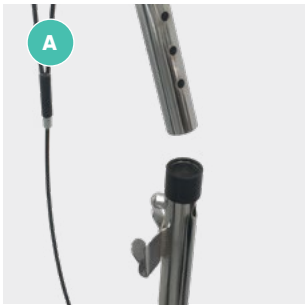
D: Ensure the cam is not loose or misaligned.



Assembly

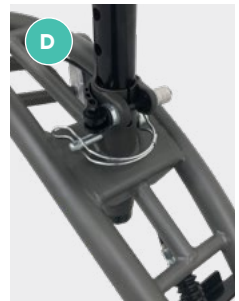
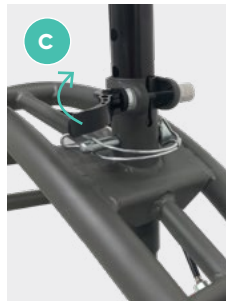
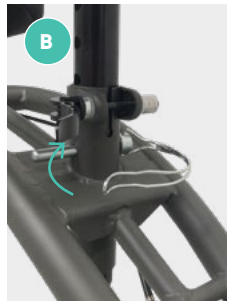
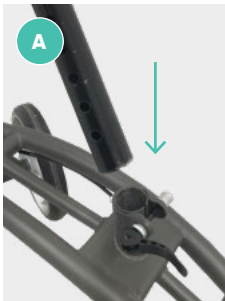
Step 03 Install handles.

- A:** Insert the handle tube into steering column.
- B:** Insert the height adjustment screw into your preferred height adjustment hole and secure the handlebar by tightening the height adjustment screw.
- C:** Ensure the handlebars are facing forwards so the height adjustment screw tightens correctly.



Step 04 Install knee pad.

- A:** Insert the Knee pad post into receptacle on frame.
- B:** Insert the locking pin into your preferred height adjustment hole and slide retainer tab over the locking pin.
- C:** Fasten the post by pressing the cam lever against the frame.
- D:** Knee pad assembly completed.



Assembly

Step 05 Attach bag.

Slide the receptacles down over the 3 hooks on the front of the walker.



Operating

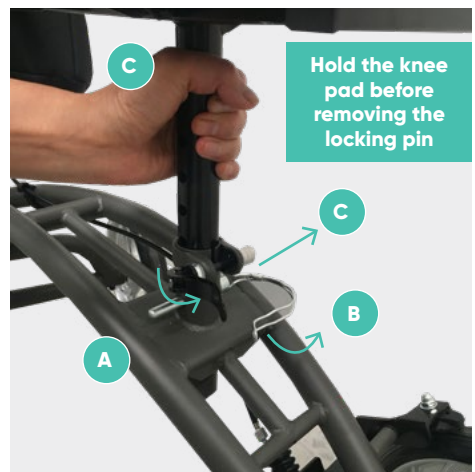
Adjust handle height

- A:** Loosen and remove the height adjustment screw. Slide the handlebar up or down to your preferred height adjustment hole.
- B:** Secure handlebar by reinserting the height adjustment screw. Ensure the handlebar is facing forwards and is held at the correct height so that the height adjustment screw tightens correctly.



Adjust Knee pad height

- A:** Release knee pad cam lever
- B:** Slide retainer tab off the locking pin
- C:** Hold the stem of the knee pad post, and carefully remove the locking pin. **Warning:** the knee pad will fall if not held and may cause injury.
- D:** Slide the knee pad up or down to your preferred height and insert the locking pin. Slide the retainer tab over locking pin and secure with cam levers. Refer to images in Assembly Step 4.



Cleaning and Maintenance

Inspections

- Make sure all wheels are safely secured
- Make sure all adjustment knobs, cam levers, and safety pins are tight and in place before use.
- Test the brake handle to ensure brake is engaging properly (the rear wheels should not rotate when the brake handle is fully applied)
- Test the steering by turning the handlebar to the left and right & check that the wheels are turning in correct alignment with the handle bar
- Check tyres for damage and loss of tread
- Check the knee rest pad for cushion deterioration
- Make sure all nuts and bolts are tight

Cleaning

- Your Premium Knee Walker should only be cleaned with a mild cleaning solution and damp cloth
- Do not use a water hose or pressure washer to clean the Premium Knee Walker

Servicing

- If you find that your product needs servicing, please contact your dealer for further servicing instructions.

Disposal Instruction

- Please dispose of thoughtfully according to local government regulations.

Warranty Against Defects

Product	Warranty Period
K Care TUBALCO R & R	
All Products (Inc. all electrics)	12 Months
Upholstery	12 months
Shower Chairs, Stools & Toilet Seat Raisers (Zinc Treated products)	36 months structural 5 Years anti-corrosion (external tube only)
Shower Chairs, Stools and Toilet Seat Raisers (Aluminium products)	36 months structural 5 Years anti-corrosion (external tube only)
Shower Chairs, Stools and Toilet Seat Raisers (Stainless steel products)	36 months structural 5 years anti-corrosion
KERRY OXFORD EME EASYVET	
General Equipment	36 months
KERRY	
Manual Handling Equipment	24 months
Slings	12 months
AIRCOMFORT	
Frame Compact Lift Chair	36 months
Frame Day Beds	36 months
Foam	36 months
Air Bags and Gas Struts	12 months
Castors	12 months
Fabric	12 months
MY COMFORT	
MC100 & MC310 Frames	10 years
MC100 & MC310 Electrics	2 years

1. K Care Healthcare Equipment provides consumers with the following warranty in relation to this Product, in addition to complying with the requirements of any relevant legislation, including the Competition and Consumer Act 2010 (Cth) in Australia and the Consumer Guarantees Act 1993 in New Zealand (the Acts), except where a New Zealand consumer acquires the Product for the purposes of a business.
2. In this warranty, we have used the following definitions:
 - (a) Form means a warranty claim form issued by K Care Healthcare Equipment in respect of Products.
 - (b) K Care Healthcare Equipment or our means K Care Healthcare Equipment,
 - (c) Products means the goods manufactured by K Care Healthcare Equipment (including products manufactured by its contract manufacturers) set out in the table above;
 - (d) Material means a material or component used by K Care Healthcare Equipment in the manufacture of the Products;
 - (e) Retailer means the authorised dealer of Products from whom the Product was purchased;
 - (f) Warranty Period means the warranty period set out in the table above, commencing from the date of purchase of the relevant Product. If the Product or part (as the case may be) is repaired or replaced, there will be no extension to the original warranty period; and
 - (g) Workmanship means the handling, assembly and manufacturing processes performed by or on behalf of K Care Healthcare Equipment in order to manufacture the Products.
3. K Care Healthcare Equipment warrants that for the duration of the Warranty Period, all Products will be free of faults arising from defects in Workmanship or Materials, on the terms and conditions set out in this warranty.
4. K Care Healthcare Equipment undertakes that if during the Warranty Period any Product, or any part of a Product, has failed to operate correctly due to faulty Workmanship or defective Material, it will repair or replace the Product or part (as the case may be) free of charge (excluding freight fees if applicable) provided that the following procedure is met:
 - (a) The consumer must contact the Retailer or K Care Healthcare Equipment upon becoming aware of any defect to a Product. The consumer will then be provided with a Form, which must be completed by the consumer and returned to K Care Healthcare Equipment together with satisfactory proof of purchase.
 - (b) K Care Healthcare Equipment will review the Form to determine whether there is a defect, and if so K Care Healthcare Equipment agrees to (at its option) repair, replace or supply equivalent goods, or pay the cost of any of those remedies to the consumer.
 - (c) If K Care Healthcare Equipment requests the return of the applicable Product or part, the consumer will be responsible for the collection and freight costs of returning that Product or part to K Care Healthcare Equipment.
 - (d) The consumer acknowledges that it is also responsible for the freight costs to deliver any new Product or replacement part to it.
5. To the extent that the supply of Products is a supply to a consumer within the meaning of the applicable Act, the consumer is entitled to consumer guarantees which K Care Healthcare Equipment does not exclude, restrict or modify. In all other respects, and to the extent permitted by law, K Care Healthcare Equipment:
 - (a) Limits its liability for any non-excludable condition or warranty to rectifying any defect at its option, as set out in paragraph 4 (b); and
 - (b) Excludes liability (whether express or implied) of any nature whatsoever for any consequential loss, damage or injury arising as a result of any fault in the Products.
6. This warranty does not extend to damage to Products which occurs during transit or transportation, or which is caused by any abuse, accident or improper installation, connection, use, adjustment or repair or use of goods otherwise than in accordance with instructions issued by K Care Healthcare Equipment.
7. The warranty on Products is waived if any addition or attachment to the Products do not have K Care Healthcare Equipment's approval or are not sold as K Care Healthcare Equipment products. The Products are designed to perform specific tasks under established test loads and unauthorised attachments may produce stresses for which the design is not appropriate.
8. The following applies to consumers who purchased a relevant Product in Australia: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Improving your life everyday™

At Your Service

Sales, administration
and general enquiries

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Your Customer Service Team
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All information is considered to be true and correct at the date of publication. Changes in circumstances after the time of publication may impact on the accuracy of the information.

